RECOMMENDED SYSTEM REQUIREMENTS

These are the recommended specifications for computer hardware to run Smart Hotel Software Property Management System (PMS). Slower computers may work with Smart Hotel Software PMS, but user experience may suffer.
Vista Home , Windows 7 Home, Windows 8 or Windows 8 RT is NOT recommended for any computer that will be using Smart Hotel Software PMS as part of a network.

Please contact us to discuss your computer setup if you are not sure.

We recommend using a dedicated server for the PMS

STAND ALONE COMPUTER (NO NETWORK OR MULTIPLE COMPUTERS) – NO WEB RESERVATIONS

Multi Core 2.0 GHz processor or equivalent
2 GB RAM
2 GB hard drive space for program files.
Minimum 2GB hard drive space for Database storage
More than 20% free space remaining on hard drive.
Operating System – Windows 7 Pro, Windows 8 Pro, Win 8.1 Pro – Home versions not supported
Database: MS-SQL Express 2012, 2014

NETWORKED SERVER/WORKSTATIONS –OR SINGLE USER WITH WEB RESERVATIONS

WORKSTATIONS

Multi Core 2.0 GHz processor or equivalent
2 GB RAM
2 GB free storage space for program files
More than 20% free space remaining on hard drive.
Operating System – Windows 7, Windows 8 Pro, Win 8.1 Pro
100 Mbit network cards and switches

REMOTE WORKSTATIONS (IF USED)

Multi Core 2.0 GHz processor or equivalent
2 GB RAM
2 GB free storage space for program files
More than 20% free space remaining on hard drive.
Operating System – Windows 7, Windows 8 Pro, Win 8.1 Pro
High speed Internet connection

1-4 USERS SERVER- NO WEB RESERVATIONS

Multi Core 2.0 GHz processor or equivalent
2 GB RAM
More RAM is required if other applications are on the server – like POS, Accounting, replication service, Call Accounting, email, spreadsheets, etc.
10 GB disk storage for programs and database files
More than 20% free space remaining on hard drive.
Operating System – Windows 7, Windows 8 Pro or Windows 2008 server or later
Database: SQL Server Express 2012, 2014 or Microsoft SQL Server 2012, 2014 and an MS-SQL license per user.
100 Mbit network cards and switches

5-15 USERS SERVER OR 1-4 USERS WITH WEB RESERVATIONS

Multi Core 2.0 GHz processor or equivalent
4 GB RAM
More RAM is required if other applications are on the server – like POS, Accounting, replication service, Call Accounting, email, spreadsheets, etc.
10 GB disk storage for programs and database files
More than 20% free space remaining on hard drive.
Operating System – Windows 2008 Server or later
1 Gigabit network cards and switches
Database: Microsoft SQL Server 2012, 2014 and an MS-SQL license per user.
High speed Internet connection

5-15+ USERS SERVER WITH COMPLEX REMOTE CONNECTIONS, VIRTUAL MACHINES OR WEB RESERVATIONS

Quad Core 2.0 GHz Dual Processor Intel Xeon or equivalent
8 GB RAM
More RAM is required if other applications are on the server – like POS, Accounting, replication service, Call Accounting, email, spreadsheets, etc.
20 GB disk storage for programs and database files (10k or 15k SCSI; raid setup for redundancy)
More than 20% free space remaining on hard drive.
1 Gigabit Network cards and hubs
Operating System – Windows 2008 Server or later
Database: Microsoft SQL Server 2012, 2014 and an MS-SQL license per user.
High speed Internet connection

REMOTE CONNECTIONS – LAN/SERVER SIDE

The recommended method for remote connection is *Terminal Services*. Server must be Windows 2008 Server or later. 1 GB RAM per user and a terminal services license per remote user.

Remote desktop is available for individual connections.

Please contact us to discuss your setup.

PRINTERS

Windows 7 compatible or later

MONITORS

1024 x 768 minimum resolution
1280 x 1024 or better resolution (recommended)

WEB RESERVATIONS

For Web Reservations a server with extra RAM is required and a high speed reliable internet connection. High speed internet means a grade of "B" or higher on www.SpeedTest.net

NOTE: A HIGH SPEED INTERNET CONNECTION IS REQUIRED FOR REMOTE CONNECTIONS AND TECHNICAL SUPPORT PURPOSES.